



Bid Number: GEM/2022/B/2609923

Dated: 06-10-2022

Bid Document

Bid Details	
Bid End Date/Time	21-10-2022 13:00:00
Bid Opening Date/Time	21-10-2022 13:30:00
Bid Offer Validity (From End Date)	45 (Days)
Ministry/State Name	Ministry Of Education
Department Name	Kvs
Organisation Name	Kendriya Vidyalaya Miao
Office Name	North East Zone
Item Category	Security Manpower Service (Version 2.0) - Office/Commercial/Institutions/ Residential; Unarmed Security Guard
Contract Period	1 Year(s)
Minimum Average Annual Turnover of the bidder (For 3 Years)	4 Lakh (s)
Years of Past Experience Required for same/similar service	3 Year (s)
Past Experience of Similar Services required	Yes
MSE Exemption for Years Of Experience and Turnover	Yes
Startup Exemption for Years Of Experience and Turnover	Yes
Document required from seller	Experience Criteria,Bidder Turnover,Certificate (Requested in ATC),OEM Authorization Certificate,OEM Annual Turnover,Additional Doc 1 (Requested in ATC),Additional Doc 2 (Requested in ATC),Additional Doc 3 (Requested in ATC) *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer
Bid to RA enabled	No
Time allowed for Technical Clarifications during technical evaluation	2 Days
Estimated Bid Value	800000
Evaluation Method	Total value wise evaluation

EMD Detail

Advisory Bank	State Bank of India
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EMD Percentage(%)	0.50
EMD Amount	4000

ePBG Detail

Advisory Bank	State Bank of India
ePBG Percentage(%)	1.00
Duration of ePBG required (Months).	6

(a). EMD EXEMPTION: The bidder seeking EMD exemption, must submit the valid supporting document for the relevant category as per GeM GTC with the bid. Under MSE category, only manufacturers for goods and Service Providers for Services are eligible for exemption from EMD. Traders are excluded from the purview of this Policy.

(b). EMD & Performance security should be in favour of Beneficiary, wherever it is applicable.

Beneficiary:

PRINCIPAL
kendriya Vidyalaya Miao
(Dr. P.n. Singh)

Splitting

Bid splitting not applied.

MSE Purchase Preference

MSE Purchase Preference	Yes
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1. If the bidder is a Micro or Small Enterprise as per latest definitions under MSME rules, the bidder shall be exempted from the requirement of "Bidder Turnover" criteria and "Experience Criteria" subject to meeting of quality and technical specifications. If the bidder is OEM of the offered products, it would be exempted from the "OEM Average Turnover" criteria also subject to meeting of quality and technical specifications. In case any bidder is seeking exemption from Turnover / Experience Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer.
2. If the bidder is a Startup, the bidder shall be exempted from the requirement of "Bidder Turnover" criteria and "Experience Criteria" subject to their meeting of quality and technical specifications. If the bidder is OEM of the offered products, it would be exempted from the "OEM Average Turnover" criteria also subject to meeting of quality and technical specifications. In case any bidder is seeking exemption from Turnover / Experience Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer.
3. The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March of the previous financial year, should be as indicated above in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the bidder is less than 3-year-old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.
4. Years of Past Experience required: The bidder must have experience for number of years as indicated above in bid data sheet (ending month of March prior to the bid opening) of providing similar type of services to any Central / State Govt Organization / PSU / Public Listed Company. Copies of relevant contracts / orders to be uploaded along with bid in support of having provided services during each of the Financial year.
5. Purchase preference to Micro and Small Enterprises (MSEs): Purchase preference will be given to MSEs as defined in Public Procurement Policy for Micro and Small Enterprises (MSEs) Order, 2012 dated 23.03.2012 issued by Ministry of Micro, Small and Medium Enterprises and its subsequent Orders/Notifications issued by concerned Ministry. If the bidder wants to avail the Purchase preference for services, the bidder must be the Service

provider of the offered Service. Relevant documentary evidence in this regard shall be uploaded along with the bid in respect of the offered service. If L-1 is not an MSE and MSE Service Provider (s) has/have quoted price within L-1+ 15% of margin of purchase preference /price band defined in relevant policy, then 100% order quantity will be awarded to such MSE bidder subject to acceptance of L1 bid price.

6. Estimated Bid Value indicated above is being declared solely for the purpose of guidance on EMD amount and for determining the Eligibility Criteria related to Turn Over, Past Performance and Project / Past Experience etc. This has no relevance or bearing on the price to be quoted by the bidders and is also not going to have any impact on bid participation. Also this is not going to be used as a criteria in determining reasonableness of quoted prices which would be determined by the buyer based on its own assessment of reasonableness and based on competitive prices received in Bid / RA process.

7. Past Experience of Similar Services: The Bidder must have successfully executed / completed at least one single order of 80 % of the Estimated Bid Value or 2 orders each of 50 % of the Estimated Bid Value or 3 orders each of 40 % of the Estimated Bid Value for similar service(s) in last three years to any Central / State Govt Organization / PSU / Public Listed Company. Copies of contracts / work orders and documentary evidence of successful execution / completion in support of Past Experience of Similar Services along with names, address and contact details of clients shall be uploaded with the bid for verification by the Buyer.

Additional Qualification/Data Required

Buyer to upload Gazette notification for the breakup of ESI/EPF/ELDI etc if required:[1665039482.pdf](#)

Scope Of Work For the Service:[1665039495.pdf](#)

Security Manpower Service (Version 2.0) - Office/Commercial/Institutions/ Residential; Unarmed Security Guard (3)

Technical Specifications

Specification	Values
Core	
Type of Establishment / Area	Office/Commercial/Institutions/ Residential
Category of Profile	Unarmed Security Guard
Category of Skills	Unskilled
Gender	Male
Duty Hours in a day	8
Qualification	Not Required
Ex Servicemen	Yes
Age Limit	Up to60 years
Years of Experience	0 - 3 years
Additional Requirements for the Security Personnel	0
Addon(s)	

Additional Specification Documents

Consignees/Reporting Officer

S.No.	Consignee/Reporting Officer	Address	Number of resources to be hired	Additional Requirement
1	Abhishek	792122,UPER COLONY MIAO	3	<ul style="list-style-type: none"> • Number of working days in a month : 30 • Tenure/ Duration of Employment : 12 • Basic Pay (Minimum daily wage) : 656 • Provident Fund (INR per day) : 85.28 • EDLI (INR per day) : 0 • ESI (INR per day) : 21.32 • EPF Admin charge (INR per day) : 0 • Bonus (INR per day) : 0 • Non Mandatory Compliance 1 (in Rupees) : 0 • Non Mandatory Compliance 2 (in Rupees) : 0 • Non Mandatory Compliance 3 (in Rupees) : 0

Buyer Added Bid Specific Terms and Conditions

1. Generic

OPTION CLAUSE: The Purchaser reserves the right to increase or decrease the quantity to be ordered up to 25 percent of bid quantity at the time of placement of contract. The purchaser also reserves the right to increase the ordered quantity by up to 25% of the contracted quantity during the currency of the contract at the contracted rates. Bidders are bound to accept the orders accordingly.

2. Generic

Without prejudice to Buyer's right to price adjustment by way of discount or any other right or remedy available to Buyer, Buyer may terminate the Contract or any part thereof by a written notice to the Seller, if:

- i) The Seller fails to comply with any material term of the Contract.
- ii) The Seller informs Buyer of its inability to deliver the Material(s) or any part thereof within the stipulated Delivery Period or such inability otherwise becomes apparent.
- iii) The Seller fails to deliver the Material(s) or any part thereof within the stipulated Delivery Period and/or to replace/rectify any rejected or defective Material(s) promptly.
- iv) The Seller becomes bankrupt or goes into liquidation.
- v) The Seller makes a general assignment for the benefit of creditors.
- vi) A receiver is appointed for any substantial property owned by the Seller.
- vii) The Seller has misrepresented to Buyer, acting on which misrepresentation Buyer has placed the Purchase Order on the Seller.

3. **Generic**

The buyer organization is an institution eligible for concessional rates of GST as notified by the Government of India. The services for which bids have been invited fall under classification of GST concession and the conditions for eligibility of concession are met by the institution. A certificate to this effect will be issued by Buyer to the Seller after award of the Contract. Sellers are requested to submit their bids after accounting for the Concessional rate of GST.

Applicable Concessional rate of GST : 0%

Notification No.and date : 12/2017 dated 28/06/2017

4. **Generic**

1. The Seller shall not assign the Contract in whole or part without obtaining the prior written consent of buyer.

2. The Seller shall not sub-contract the Contract in whole or part to any entity without obtaining the prior written consent of buyer.

3. The Seller shall, notwithstanding the consent and assignment/sub-contract, remain jointly and severally liable and responsible to buyer together with the assignee/ sub-contractor, for and in respect of the due performance of the Contract and the Sellers obligations there under.

5. **Purchase Preference (Centre)**

Purchase preference to Micro and Small Enterprises (MSEs): Purchase preference will be given to MSEs as defined in Public Procurement Policy for Micro and Small Enterprises (MSEs) Order, 2012 dated 23.03.2012 issued by Ministry of Micro, Small and Medium Enterprises and its subsequent Orders/Notifications issued by concerned Ministry. If the bidder wants to avail the Purchase preference, the bidder must be the manufacturer of the offered product in case of bid for supply of goods. Traders are excluded from the purview of Public Procurement Policy for Micro and Small Enterprises. In respect of bid for Services, the bidder must be the Service provider of the offered Service. Relevant documentary evidence in this regard shall be uploaded along with the bid in respect of the offered product or service. If L-1 is not an MSE and MSE Seller (s) has/have quoted price within L-1+ 15% of margin of purchase preference /price band defined in relevant policy, such Seller shall be given opportunity to match L-1 price and contract will be awarded for percentage of 1% of total value.

6. **Service & Support**

AVAILABILITY OF OFFICE OF SERVICE PROVIDER: An office of the Service Provider must be located in the state of Consignee. DOCUMENTARY EVIDENCE TO BE SUBMITTED.

7. **Certificates**

Bidder's offer is liable to be rejected if they don't upload any of the certificates / documents sought in the Bid document, ATC and Corrigendum if any.

8. **Payment**

PAYMENT OF SALARIES AND WAGES: Service Provider is required to pay Salaries / wages of contracted staff deployed at buyer location first i.e. on their own and then claim payment from Buyer alongwith all statutory documents like, PF, ESIC etc. as well as the bank statement of payment done to staff.

9. **Past Project Experience**

For fulfilling the experience criteria any one of the following documents may be considered as valid proof for meeting the experience criteria:

a. Purchase Order copy along with Invoice(s) with self-certification by the bidder that supplies against the invoices have been executed.

b. Execution certificate by client with order value.

c. Any other document in support of order execution like Third Party Inspection release note, etc.

10. **Forms of EMD and PBG**

Successful Bidder can submit the Performance Security in the form of Account Payee Demand Draft also (besides PBG which is allowed as per GeM GTC). DD should be made in favour of KENDRIYA VIDYALAYA

MIAO VIDYALAYA VIKAS NIDHI ACCOUNT payable at SBI MIAO BRANCH . After award of contract, Successful Bidder can upload scanned copy of the DD in place of PBG and has to ensure delivery of hard copy to the original DD to the Buyer within 15 days of award of contract.

11. **Buyer Added Bid Specific ATC**

Buyer Added text based ATC clauses

Buyer Addest Text Based ATC clauses

1. Documents Required :(i) . Registration Certificate (II) MSE Certificate (III) ISO 9001 Certificate (IV) PSARA Certificate (V) Experience Certificate (VI) Last Three Year Turnover Certificate (VII) Labour Liscence (VIII) Service Tax Registration No. (IX) ESI NO. (X) EPF No.
2. The required number of staff is tentative & may vary at sole discretion of the Principal, KV MIAO .
3. The rates for Service charges / Profit if quoted as NIL the bid will be treated unresponsive.
4. In case of absence on any working day, the monthly remuneration will be regulated as per the following formula-
$$\text{Total Monthly Remuneration} = \text{Monthly remuneration (-) A}$$

Where A = $\frac{\text{Monthly Remuneration} \times \text{Nos of days absent}}{\text{Nos. of Days}}$
5. The Candidates / Manpower provided by the Contracting Agency shall be accepted only after scrutiny by KV MIAO . Therefore, minimum three-four bio-data shall be made available against each slot in each category. The candidate may be invited for personal discussion also. No Conveyance or any other charges will be paid by KV MIAO. In case none is found suitable then additional bio-data shall be made available by the Contracting Agency, promptly i.e. within 24 hours. The replacement of a Candidate on account of absence/ unsuitability for KVS shall be made within 24 hours.
6. In case of any loss, theft / sabotage caused by / attributable to the personnel deployed, the KVS reserves the right to claim and recover damages from Contracting Agency.
7. It is the responsibility of the Service Provider to provide manpower as per Buyer's requirement the person deployed should not below the age of 18 years old, who should be physically & medically fit.
8. Payment of Salaries and Wages: service Provider is required to pay Salaries / Wages of Contracted Staff deployed at buyer location first i.e. on their own and then claim payment from Buyer alongwith all statutory documents like, PF, ESIC etc. as well as the bank statement of payment done to staff.
9. Undertaking:
This is to certify that the Minimum Wages /EPF/ESI and other relevant condition given as per Govt. of Arunachal Pradesh / Central Govt. are applicable and will be completed by the bidder.
10. The Service provider shall nominate a coordinator at Vidyalaya Level who shall be monitor and responsible for immediate interaction with the Department so that optimal services of the persons deployed could be availed without any disruption.
11. The Service Provider shall be solely responsible for the redress of grievances or resolution of disputes relating to persons deployed. The KV MIAO shall, in no way, be responsible for settlement of such issues whatsoever.
12. The person deployed shall not claim any benefit or compensation or absorption or regularization of deployment with office under the provision of rules and Acts. Undertaking from the person deployed to this effect shall be required to be submitted by the Service Provider.
13. The persons deployed by the Service Provider should have good police records and no criminal case should be pending against them.
14. The remuneration shall be disbursed through bank (NEFT/RTGS/ECS) to the persons deployed to KV MIAO by Service Provider Agency.
15. The Tax deduction at Source (T.D.S.) shall be done as per the provisions of Income Tax Act/ Rules, as

amended, from time to time and a certificate to this effect shall be provided by the KV .

16. In case, the Service Provider fails to comply with any liability under appropriate law, and as a result thereof, the KV MIAO is put to any loss /obligation, monetary or otherwise, the KV MIAO will be entitled to get itself reimbursed out of the outstanding bills or the Performance Security Deposit of the Service Provider, to the extent of the loss or obligation in monetary terms.
17. The Agreement is liable to be terminated because of non-performance, deviation of terms and conditions of contract, non-payment of remuneration of employed persons and non-payment of statutory dues. The KV MIAO will have no liability towards nonpayment of remuneration to the persons employed by the Service Provider and the outstanding statutory dues of the service provider to statutory authorities. If any loss or damage is caused to the Department or Office concerned of KV MIAO by the persons deployed, the same shall be recovered from the unpaid bills or adjusted from the Performance Security Deposit.
18. The Service Provider shall be held responsible for any loss/damage to the equipment's and instruments of the KV MIAO provided to the manpower deployed by the Service provider due to the negligence or willful damage as assessed by the KV MIAO .

12. **Buyer Added Bid Specific ATC**

Buyer uploaded ATC document [Click here to view the file.](#)

13. **Buyer Added Bid Specific Scope Of Work(SOW)**

Text Clause(s)

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TERMS AND CONDITIONS AND SCOPE OF WORK FOR SECURITY SERVICES

Name of the Institution : **Kendriya Vidyalaya MIAO, Arunachal Pradesh**

Address / Location of the Building : **Kendriya Vidyalaya MIAO
DISTRICT - CHANGLANG
Arunachal Pradesh-792122**

No. of Days During the month for : **All days including holidays and round the clock.**

which the service is required

1. That the agency shall provide security arrangements for KV MIAO building & the campus located at the above mentioned address with effect from the date of signing of the agreement.
2. The agency would undertake to engage, employ and provide the requisite number of trained security for the purpose as mentioned and also be responsible for payment of their emoluments and dues, discipline and work.
3. The entire responsibility for providing safety and security for the said building and the assets in and outside the rooms and premises is of the agency and the KV MIAO will not be liable to pay anything for the security lapses as provided. The Agency will be responsible for any loss of property etc. The entire cost of the loss caused due to negligence of duty of the persons employed by the Agency will be charged from the Agency.
4. The Contractor shall provide lathi, high power battery torch, whistle, umbrella/rain coat etc. to the security guards free of cost or by levying reasonable charges by deducting in EMI from their pay spread over whole year.
5. The Agency shall provide complete and continuous security measures throughout 24 hours by

changing the personnel in rotation or replacement once in every eight hours.

6. The Agency shall have to provide the mobile nos. of all the security guards for records.
7. **The contract is strictly for a period of one year from the date of signing of the contract** It may be extended for one more year with the consent of both the parties, strictly based on the outstanding performance of the work done in the first year of contract by the contractor.
8. The Agency shall be directly responsible for the payment of wages, which should not be less than the minimum wages, prescribed by the Central Government for the state and will include such other benefits as may be available to its employees under the relevant acts and Regulations applicable in the state. The Kendriya Vidyalaya shall not entertain any such claim of the person employed by the contractor and shall not be liable for it. The payment of wages will have to be made through e payment (NEFT/RTGS) on 5th of every month.
9. The contractor shall have to submit the proof of deposit of EPF, ESI & Service Tax etc. to the concerned authorities.
10. That the KV MIAO on its part shall not be liable to pay any charges, dues, compensation to the security men of the Agency in the event of any of accident. This shall be the responsibility of the Agency only who shall be the employer(s) of such personnel.
11. Any dispute arising out of or in relation to this agreement shall be referred to a sole arbitrator to be appointed by the KVS as per the Indian Arbitration Act. The Seat of the arbitration and the proceeding shall be at such place as decided by the KVS and shall be governed by the Indian Arbitration Act, 1940.
12. The Contracting Agency shall provide to their security personnel with neat, smart summer uniform as well as winter uniform with insignia.
13. In case of any loss, theft, sabotage caused by/ attributable to the personnel deployed, the KV MIAO reserves the right to claim and recover damages from Contracting Agency.
14. The Contracting Agency shall provide the Police verification Certificate (Character and Antecedent Certificate) of the persons engaged for the assigned contractual jobs before actually sending them to the institute for work, after the award of the contract.
15. The contractor shall in no case transfer the services required to be performed under this agreement to any other contractor or person without prior permission from the Kendriya Vidyalaya in writing.
16. The contractor's workers shall not enter into any unlawful activity within the KENDRIYA VIDYALAYA premises and shall have a good moral character.
17. Kendriya Vidyalaya being a "No Tobacco Zone", the Agency shall ensure that employees engaged by the firm don't take tobacco or alcohol in any form in the office premises.
18. The responsibility of Leave / Rest reliver will solely lies upon the contracting agency. The engaged employees should make correspondence to their contracting agency for any leave / rest or any other issue and Contracting agency should make necessary arrangements in this regards.

14. **Buyer Added Bid Specific Scope Of Work(SOW)**

File Attachment [Click here to view the file.](#)

Disclaimer

The additional terms and conditions have been incorporated by the Buyer after approval of the Competent Authority in Buyer Organization. Buyer organization is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any eccentricity/restriction arising in the bidding process due to these ATCs and due to modification of technical specifications and/or terms and conditions governing the bid. Any clause incorporated by the Buyer such as demanding Tender Sample, incorporating any clause against the MSME policy and Preference to make in India Policy, mandating any Brand names or Foreign Certification, changing the default time period for Acceptance of material or payment timeline governed by OM of Department of Expenditure shall be null and void and would not be considered part of bid. Further any reference of conditions published on any external site or reference to external documents/clauses shall also be null and void. If any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller within 4 days of bid publication on GeM. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations. Also, GeM does not permit collection of Tender fee / Auction fee in case of Bids / Forward Auction as the case may be. Any stipulation by the Buyer seeking payment of Tender Fee / Auction fee through ATC clauses would be treated as null and void.

This Bid is governed by the [General Terms and Conditions](#), conditions stipulated in Bid and [Service Level Agreement](#) specific to this Service as provided in the Marketplace. However in case if any condition specified in General Terms and Conditions is contradicted by the conditions stipulated in Service Level Agreement, then it will over ride the conditions in the General Terms and Conditions.

In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws.

---Thank You---